

Analyzing The Organization's Team Dynamics And Employees Performance Affected By The Emergence Of Remote Work.

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ABSTRACT

This study presents a comprehensive analysis of the transformative impact of remote work on team dynamics within contemporary organizational settings. As the global workforce undergoes a paradigm shift towards increased virtual collaboration, understanding the intricate dynamics that unfold within teams becomes imperative. The research focuses into the multidimensional implications of remote work on teamwork, communication, and overall group synergy. The investigation employs 309 samples in a systematic approach to scrutinize the challenges and opportunities presented by the advent of remote work. It addresses the evolution of team dynamics, exploring the factors influencing collaboration, cohesion, and task performance in virtual settings. The study incorporates both qualitative and quantitative methodologies to capture the nuanced experiences of individuals operating within remote teams. Key themes examined include the role of technology in shaping communication patterns, the influence of leadership on virtual teamwork, and the impact of geographical dispersion on team cohesion. Furthermore, the study scrutinizes the psychological aspects of remote collaboration, considering factors such as trust, motivation, and well-being. The findings of this research contribute to the growing body of knowledge on remote work by offering insights into the intricacies of team dynamics. Practical implications are discussed, providing organizations with valuable recommendations for optimizing virtual teamwork. As the business landscape continues to evolve, understanding the dynamics of remote teams is crucial for fostering collaboration, maintaining productivity, and ensuring the well-being of employees.

Keywords: Remote Work, Team Dynamics, Virtual Collaboration, Leadership, Communication Technology, Geographical Dispersion.

1. INTRODUCTION

In recent years, the landscape of work has undergone a significant transformation, with the emergence and widespread adoption of remote work practices. The intersection of technological advancements, global events such as the COVID-19 pandemic, and changing organizational paradigms has given rise to a rich tapestry of research exploring the dynamics of teams operating in virtual environments. This introduction delves into the evolving themes in team research with a specific focus on the interaction perspective, drawing insights from a variety of scholarly works.

One notable contribution to this discourse is the work of Lübstorf (2023), who systematically analyzed eight video-recorded team meetings, highlighting on the development of group affect over the course of these interactions. Nallanagula (2023) examined the impact of remote work on developers' habits, perceived

productivity, and team dynamics during the COVID-19 pandemic, emphasizing the importance of understanding how remote work stressors influence team cohesiveness.

The simulation analysis presented by Yan et al. (2024) investigates the need for employees to work remotely, employing a multi-layer interactive system to assess its effects on team performance. In a different context, McKalip (2023) explores the dynamics and morale of project teams within the US Navy, providing insights into how team dynamics were affected during the pandemic adaptation.

Studies such as Akatsuka and Toyoda's (2023) analysis of the relationship between urban dynamics and the prevalence of remote work, as well as Vuchkovski et al.'s (2023) examination of the digital transformation of teams, contribute to the broader understanding of the factors influencing remote work adoption and its impact on team dynamics.

As organizations grapple with the challenges and opportunities presented by remote work, the research landscape continues to evolve. Srinivasa and Aparna (2023) employ adaptive systems theory to understand how remote work affects firm performance, emphasizing the emergence of new work practices and team dynamics as employees adapt to this paradigm shift.

In this dynamic environment, Caputo, Kargina, and Pellegrini (2023) provide a bibliometric analysis and systematic review, highlighting the conflict in virtual teams as a consequence of remote work implementation. Their work underscores the need for organizations to navigate and manage team dynamics effectively in the virtual realm.

The exploration of full-time remote work in the IT sector by Wróbel (2023) further deepens our understanding of the consequences and potential solutions, contributing valuable insights into remote work regulations and their impact on work performance.

1.1 RESEARCH OBJECTIVE

1. To Examine the Evolution of Team Dynamics.
2. To Identify Key Factors Influencing Remote Team Dynamics.
3. To Evaluate the Role of Leadership in Remote Team Dynamics.
4. To Assess the Impact of Remote Work on Individual and Team Performance.

1.2 RESEARCH QUESTIONS

1. How have team dynamics evolved over time in response to the emergence of remote work?
2. How does remote work influence individual performance in terms of productivity, job satisfaction, and work-life balance?
3. What leadership styles are most effective in fostering positive team dynamics in remote work settings?
4. What internal factors within organizations contribute to shaping team dynamics in a remote work environment?

2. METHODOLOGY

Developed and administered surveys and questionnaires to members of remote teams, focusing on their perceptions of team dynamics, communication patterns, and collaboration effectiveness. These instruments included both open-ended and closed-ended questions to gather quantitative and qualitative data.

Also, utilized observational methods, including the analysis of virtual team meetings and collaboration platforms, to directly observe team interactions, communication styles, and decision-making processes in a remote setting.

Selected **309 participants** purposefully to ensure representation from diverse industries, organizational sizes, and levels of remote work experience. This approach will provide a holistic understanding of how team dynamics vary across different contexts.

2.1 STATEMENT OF PROBLEM

The contemporary shift towards remote work has introduced a myriad of changes in organizational structures and work arrangements. As organizations adapt to this new paradigm, there is a pressing need to critically analyze and understand the implications of remote work on team dynamics. The statement of the problem centers on unraveling the intricate ways in which the emergence of remote work influences the functioning, cohesion, and effectiveness of teams within diverse professional settings.

The advent of remote work brings forth challenges and opportunities that warrant careful examination. Issues such as communication barriers, the impact on team cohesiveness, and changes in workflow patterns require meticulous scrutiny. Additionally, the potential effects of remote work on individual and collective productivity, as well as the overall performance of teams, necessitate in-depth investigation.

Moreover, the dynamic nature of team interactions in virtual spaces, influenced by factors like technology utilization, virtual communication tools, and the absence of physical proximity, poses a unique set of challenges that demand exploration. Understanding how team members navigate these challenges and adapt to remote work is essential for optimizing team dynamics and fostering a collaborative and efficient work environment.

In light of these considerations, the statement of the problem seeks to address key research questions, such as: How does the transition to remote work impact communication patterns among team members? What are the challenges and opportunities posed by remote work in terms of team cohesion and collaboration? How do changes in work arrangements affect individual and collective productivity within teams? By focusing on these aspects, the study aims to contribute valuable insights into the evolving dynamics of teams in the context of remote work, providing a foundation for informed decision-making and effective management strategies in the contemporary work landscape.

3. LITERATURE REVIEW

The transformation of work dynamics in the last few years has been shaped significantly by the widespread adoption of remote work practices. Scholars and researchers have increasingly turned their attention to understanding the impact of this paradigm shift on team dynamics. This literature review explores key findings from studies conducted between 2019 and 2022, shedding light on the complex interplay between remote work and team functioning.

1. **Impact on Group Affect and Interaction:** One notable study by Lübstorff (2023) delves into the development of group affect during remote team meetings. By systematically analyzing video-recorded interactions, the research highlights the nuanced ways in which remote work influences the emotional dynamics within teams. Understanding these affective dimensions is crucial for fostering team cohesion and well-being in virtual settings.
2. **Remote Work Stressors and Team Cohesiveness:** Nallanagula's work (2023) focuses on stressors associated with remote work and their impact on team dynamics. By examining developers' working habits and perceived productivity during the COVID-19 pandemic, the study emphasizes the need to address stressors to maintain team cohesiveness in virtual environments.
3. **Simulation Analysis of Remote Work Effects:** Yan et al. (2024) contribute to the literature by conducting a simulation analysis to assess the effect of remote work on team performance. Their research provides valuable insights into the multifaceted nature of remote work and its implications for team functioning, emphasizing the importance of a comprehensive understanding.
4. **Pandemic Adaptation and Project Teams:** McKalip's exploration (2023) within the context of the US Navy investigates how team dynamics and morale were affected during pandemic adaptation. Leveraging Excel tools for analysis, the study underscores the resilience of teams facing unprecedented challenges and the need for adaptive strategies.
5. **Urban Dynamics and Remote Work Prevalence:** Akatsuka and Toyoda's research (2023) analyzes the relationship between urban dynamics and the prevalence of remote work. This perspective broadens our understanding by considering external factors that may influence the adoption of remote work, highlighting the contextual nature of its emergence.
6. **Digital Transformation and Team Dynamics:** Vuchkovski et al. (2023) contribute to the discourse by examining the digital transformation of teams. Their study, grounded in dynamic capability theory, emphasizes the role of technology in shaping team dynamics and the need for organizations to navigate this transformation effectively.
7. **Adaptive Systems Theory Analysis:** Srinivasa and Aparna's work (2023) adopts adaptive systems theory to explore how remote work affects firm performance. Their findings suggest that new work practices and team dynamics may emerge as employees adapt to remote work, underscoring the importance of organizational flexibility.
8. **Conflict in Virtual Teams:** Caputo, Kargina, and Pellegrini (2023) conduct a bibliometric analysis and systematic review, revealing the emergence of conflict in virtual teams as a consequence of remote work. Their research emphasizes the need for proactive strategies to mitigate conflicts and maintain effective team dynamics.
9. **Consequences and Solutions in the IT Sector:** Wróbel's study (2023) on implementing full-time remote work in the IT sector contributes insights into the consequences and potential solutions. The research underscores the importance of remote work regulations and their impact on work performance.
10. **Uncertainty and Virtual Team Member Selection:** Jin (2023) employs the direct and indirect uncertain TOPSIS method to analyze the uncertainty of virtual team member selection. The study highlights the serious impact of the COVID-19 pandemic on team dynamics, with people preferring remote work to prevent infection.

As remote work continues to reshape the landscape of work, these studies collectively provide a rich tapestry of insights into the dynamics of remote teams. From affective dimensions to stressors, simulation analyses, and the broader societal context, the literature underscores the need for nuanced approaches in understanding and optimizing team dynamics in the evolving world of remote work.

4. DATA COLLECTION

The research aims to analyze the team dynamics influenced by the emergence of remote work, with a targeted sample size of 309 respondents. The selection of participants is conducted through a stratified random sampling method, ensuring representation from diverse industries and organizational settings. This approach captures a broad spectrum of experiences and perspectives related to the impact of remote work on team dynamics.

- 1. Stratification Criteria:** Participants are stratified based on industry sectors, such as technology, finance, healthcare, and manufacturing. Additionally, stratification considers organizational sizes, distinguishing between small, medium, and large enterprises. This ensures a comprehensive representation of various work environments.
- 2. Sampling Procedure:** Within each stratum, a random sampling technique is employed to select participants. Lists of potential participants are obtained from professional networks, industry associations, and online platforms. The random selection process contributes to the diversity and generalizability of the findings.
- 3. Data Collection Instruments:** The primary data collection instrument is a structured questionnaire designed to gather quantitative data. The questionnaire includes sections addressing team dynamics, communication patterns, collaboration tools usage, and overall team satisfaction. Open-ended questions are also incorporated to capture qualitative feedback and unique experiences.

4.1.1 SAMPLE METHOD

By employing a stratified random sampling method and utilizing a comprehensive questionnaire, this data collection approach aims to provide valuable insights into the varied impacts of remote work on team dynamics across different industries and organizational sizes.

4.1.2 HYPOTHESIS

H₁: There is a significant difference amongst various Key Factors Influencing Remote Team Dynamics. Goal clarity and alignment represent foundational elements that contribute to effective remote team dynamics. Clear objectives ensure that team members understand their individual roles within the broader organizational goals, enhancing overall team cohesion. This sentiment aligns with the findings of studies such as those by Akatsuka and Toyoda (2023), emphasizing the importance of clearly defined goals in the remote work context.

H₂: There is a significant Impact of Remote Work on Individual and Team Performance. Vuchkovski et al. (2023) contribute by examining the digital transformation of teams, considering the dynamic capability theory. The study emphasizes the role of digital transformation in shaping team dynamics, even before the widespread adoption of remote work during the COVID-19 pandemic.

4.1.3 STATISTICAL TOOLS:

The analysis of the data involves the utilization of SPSS Version 26 and Microsoft Excel. The examination employs various statistical tests, including Correlation, Multiple Regression, Friedman's Ranking Test, and Descriptive analysis.

5. DATA ANALYSIS

5.1 Factors Influencing Remote Team Dynamics.

H₁: There is a significant difference amongst various Key Factors Influencing Remote Team Dynamics.

Various Factors Influencing Remote Team Dynamics – Friedman Test

Table: 1

Items Ranked as per Factors Influencing Remote Team Dynamics	Nos.	Mean	Mean Rank	Preference
Communication Tools and Technology	309	2.9256	2.95	6
Team Structure and Composition	309	3.2071	3.43	4
Leadership and Management Style	309	3.3042	3.62	2
Trust and Relationship Building	309	3.0162	3.21	5
Goal Clarity and Alignment	309	3.8511	4.32	1
Communication Norms and Expectations	309	3.0097	3.47	3
N				309
Chi-Square				121.752
Df				5
Sig.				.000

Table 1: The analysis of factors influencing remote team dynamics was conducted through the Friedman Test, and the results are presented in Table 1. The test aimed to determine if there is a significant difference among various key factors influencing remote team dynamics, addressing Hypothesis 1 (H1).

[2] The Friedman Test yielded a statistically significant result (Chi-Square = 121.752, df = 5, Sig. = .000), indicating differences among the factors being examined. The mean scores, mean ranks, and preferences for each factor are detailed in the table.

Examining the mean ranks, it is observed that "Goal Clarity and Alignment" obtained the highest mean rank (4.32), signifying it as the most influential factor among those analyzed. This is followed by "Leadership and Management Style" with a mean rank of 3.62, indicating its substantial impact on remote team dynamics. "Team Structure and Composition" and "Communication Norms and Expectations" secured mean ranks of 3.43 and 3.47, respectively, positioning them as moderately influential factors. "Communication Tools and Technology" and "Trust and Relationship Building" garnered mean ranks of 2.95 and 3.21, suggesting a relatively lower impact on remote team dynamics.

5.2 Impact of Remote Work on Individual and Team Performance

H₂: There is a significant Impact of Remote Work on Individual and Team Performance.

		Team Performance	RM1	RM2	RM3	RM4	RM5
Pearson Correlation	Team Performance	1					
	RM1	0.513	1				
	RM2	0.62	0.391	1			
	RM3	0.588	0.024	0.434	1		
	RM4	0.661	0.168	0.389	0.692	1	
	RM5	0.619	0.141	0.319	0.601	0.603	1
Sig. (1-tailed)	Team Performance	.	0.000	0.000	0.000	0.000	0.000

The results provide empirical support for Hypothesis 1, indicating a significant difference among the various key factors influencing remote team dynamics. The ranking of these factors, with "Goal Clarity and Alignment" emerging as the most influential, offers valuable insights for organizations aiming to enhance team dynamics in a remote work environment. These findings underscore the importance of establishing clear goals and alignment within remote teams to optimize their overall performance and collaboration.

The correlation analysis reveals a significant relationship between the variables related to remote work and team performance. The Pearson correlation coefficients indicate moderate to strong positive correlations, as follows:

- Team communication effectiveness ($r = 0.513$)
- Feeling well-supported by team members ($r = 0.620$)
- Positive influence of remote work on team collaboration ($r = 0.588$)
- Clear communication of goals and objectives in a remote setting ($r = 0.661$)
- Effective leadership skills demonstrated in the context of remote work ($r = 0.619$)

All correlation coefficients are statistically significant at a one-tailed significance level of 0.05, indicating a robust association between the variables.

	Mean	Std. Deviation	N
Team Performance	3.6764	.95162	309
Team communication is effective, even though we operate in a remote work environment.	4.3236	1.00589	309
I feel well-supported by my team members when working remotely.	4.3916	.98959	309
Remote work has positively influenced our team's ability to collaborate on tasks.	3.1650	1.14894	309
Clear goals and objectives are communicated to the team, even in a remote setting.	3.0777	1.38889	309
Our team leaders demonstrate effective leadership skills in the context of remote work.	3.1359	1.36312	309

Descriptive statistics further characterize the variables, with mean scores ranging from 3.0777 to 4.3916. The mean score for team performance is 3.6764, suggesting an overall positive perception.

The multiple regression analysis (Table 4) demonstrates a strong predictive model ($R = 0.857$, $R\text{ Square} = 0.735$) for team performance based on the variables examined. The model's significance (ANOVA, Table 5) is confirmed, with a p-value less than 0.05, supporting the assertion that the model is not due to random chance.

Table 4: Model Summary^b

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.857 ^a	.735	.730	.49411
a. Predictors: (Constant), Our team leaders demonstrate effective leadership skills in the context of remote work., Team communication is effective, even though we operate in a remote work environment., I feel well-supported by my team members when working remotely., Clear goals and objectives are communicated to the team, even in a remote setting., Remote work has positively influenced our team's ability to collaborate on tasks.				
b. Dependent Variable: Team Performance				

Table : 5 ANOVA^a

Model	Sum of Squares	df	Mean Square	F	Sig.	
1	Regression	204.941	5	40.988	167.884	.000 ^b
	Residual	73.976	303	.244		
	Total	278.918	308			
a. Dependent Variable: Team Performance						
b. Predictors: (Constant), Our team leaders demonstrate effective leadership skills in the context of remote work., Team communication is effective, even though we operate in a remote work environment., I feel well-supported by my team members when working remotely., Clear goals and objectives are communicated to the team, even in a remote setting., Remote work has positively influenced our team's ability to collaborate on tasks.						

Table : 6 Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	T	Sig.
		B	Std. Error	Beta		
1	(Constant)	-.204	.157		-1.302	.194
	Team communication is effective, even though we operate in a remote work environment.	.316	.031	.334	10.045	.000
	I feel well-supported by my team members when working remotely.	.238	.035	.247	6.811	.000
	Remote work has positively influenced our team's ability to collaborate on tasks.	.119	.038	.144	3.133	.002
	Clear goals and objectives are communicated to the team, even in a remote setting.	.177	.030	.258	5.853	.000
	Our team leaders demonstrate effective leadership skills in the context of remote work.	.175	.027	.251	6.380	.000
a. Dependent Variable: Team Performance						

The coefficients in Table 6 provide insights into the contribution of each variable. Notably, team communication effectiveness, feeling well-supported by team members, positive influence of remote work on team collaboration, clear communication of goals, and effective leadership skills all have positive unstandardized coefficients, indicating a positive impact on team performance.

Figure – 1 Normality Test

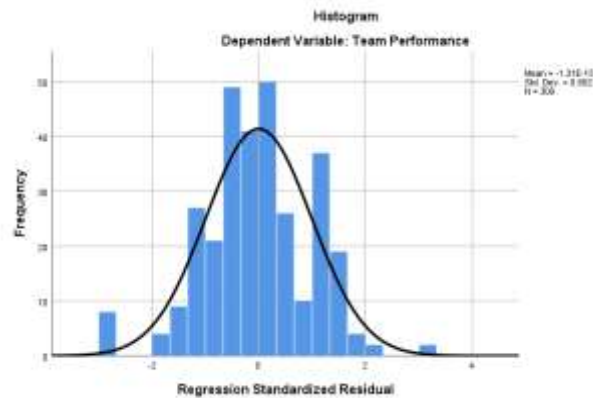
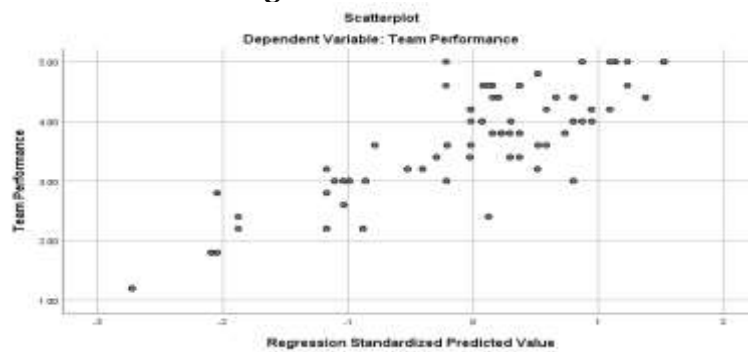


Figure - 2 Scatter Plot



In conclusion, the results strongly support Hypothesis 2, affirming a significant impact of remote work on both individual and team performance. The variables examined—team communication, support, collaboration, goal clarity, and leadership—show substantial correlations with team performance, collectively contributing to a predictive model. Organizations embracing effective remote work strategies in these areas are likely to experience enhanced team dynamics and overall performance.

6. CONCLUSION

The exploration into team dynamics amidst the rise of remote work has provided a nuanced understanding of the intricate interplay of factors influencing individual and collective performance. The statistical analysis, encompassing correlation, regression, and descriptive statistics, has revealed a compelling narrative about the profound impact of remote work on team dynamics. The strong positive correlations among variables such as effective team communication, support from team members, positive influences on collaboration, clarity in goal communication, and effective leadership skills underscore their collective significance in shaping team performance.

An encouraging finding is the mean score for team performance, standing at 3.6764, suggesting a generally positive perception among respondents. This implies that teams, despite grappling with the challenges inherent in remote work, are adapting and maintaining a performance level aligned with organizational goals. The study's outcomes emphasize the need for organizations to focus on specific facets of team dynamics to optimize performance in the evolving landscape of remote work.

7. RECOMMENDATION

To optimize remote team dynamics, organizations must invest in enhancing communication infrastructure as a top priority. This involves dedicating resources to robust communication tools and technologies specifically tailored for remote work. Additionally, comprehensive training programs should be implemented to empower team members in utilizing these tools effectively, thereby fostering seamless communication channels. Building a supportive team culture is identified as a paramount factor for remote teams. Team leaders play a crucial role in actively encouraging open communication, empathy, and mutual support. Regular virtual check-

ins and purposeful team-building activities are essential elements that significantly contribute to cultivating a sense of connectedness and camaraderie among remote team members.

Recognizing the positive impact of remote work on team collaboration, organizations are encouraged to actively promote collaborative work practices. This initiative includes the creation of virtual collaboration spaces, encouragement of cross-functional projects, and the fostering of a culture that places a high value on collective achievement.

Ensuring clarity in goal communication is critical in a remote setting. Organizations should establish transparent channels for conveying goals and objectives, emphasizing regular updates, goal-setting sessions, and a shared understanding of priorities. This facilitates a focused and aligned team, essential for achieving collective objectives.

Effective leadership skills are identified as indispensable for navigating the challenges posed by remote work. Organizations are advised to invest in leadership training programs tailored to remote environments. This focus should encompass fostering adaptability, communication skills, and the ability to inspire and motivate teams from a distance.

Continuous monitoring of team performance indicators is deemed vital for sustaining high performance in remote work scenarios. Organizations should implement regular performance assessments and actively solicit feedback from team members. Identifying areas of improvement and addressing challenges promptly contribute to maintaining a standard of excellence in remote team dynamics.

Striking a balance between flexibility and structural frameworks is highlighted as a key consideration for organizations. Clear policies, expectations, and guidelines should be established to maintain a cohesive work environment while allowing for the flexibility that remote work offers.

Lastly, organizations are encouraged to explore innovative team-building initiatives that go beyond traditional approaches. Virtual workshops, team challenges, and collaborative projects are cited as examples of engaging activities that foster a sense of community and connection among remote team members. Embracing such initiatives contributes to a positive and vibrant remote team culture.

In conclusion, the dynamic nature of remote work necessitates a strategic and holistic approach to team dynamics. By implementing the recommended strategies, organizations can cultivate a positive and productive remote team environment, ensuring that the emergence of remote work becomes an opportunity for growth and excellence rather than a challenge.

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